



MIAG Complaints Log Record Academic Year 24_25

Education providers have a responsibility to share information regarding the number of complaints made during an academic year and the responses to these.

We will share this information on our website with parents, carers, commissioners and the wider public.

	Complaint:	Complainant:	Outcome:
1	Learner Behaviour	GOALS Centre	Complaint Resolved at Stage One. No Further Action
2	Individual Learner (Behaviour)	Parent	Complaint Resolved at Stage One. No Further Action